



Biography

DEFENSE COMMISSARY AGENCY

1300 E Avenue, Fort Lee, Virginia 23801-1800

Michelle Frost DeCA West Area Director

Michelle Frost is director of the Defense Commissary Agency's West Area. From offices at McClellan, California, she has oversight of 60 commissaries divided into six zones in 15 states. The area's annual sales exceed \$1.3 billion. She became area director in January 2017 after serving seven months as director of DeCA's East Area.

Ms. Frost has been employed in various capacities during her commissary career, including store director, zone manager, director of operations for DeCA West, and several agency headquarters assignments. She began her commissary career as an intern for the Air Force Commissary Agency (AFCOMS) in 1986. During her three decades with the commissary service, she has provided her expertise to advance the operation of stores and distribution centers throughout the United States, Japan, Okinawa and Guam.



EDUCATION:

2011, Masters of Business Administration, (graduated with honors), University of Phoenix

1985, Bachelor of Business Administration with a concentration in Management, Montana State University, Bozeman, Montana

2013-2016, Certified Professional Category Analyst, Category Management Association, Wimberly, Texas

2015-2016, Certified Professional Category Manager, Category Management Association, Wimberly, Texas

AWARDS AND HONORS:

Best Commissary Award – 1991 and 1995

William LaBay Leadership through Mentoring Award - 2006

Meritorious Service Medal – 2008

CAREER CHRONOLOGY:

Nov. 2016-Present, DeCA West Area Director, McClellan, California

June 2016-Nov. 2016, DeCA East Area Director, DeCA HQ, Fort Lee, Virginia

2013-2016, Category Manager, Beverages, DeCA HQ, Fort Lee, Virginia

2011-2013, Chief, Promotions and Marketing, DeCA HQ, Fort Lee, Virginia

2008-2011, Chief, Semi-Perishable Division, DeCA HQ, Fort Lee, Virginia

2004-2008, Director of Operations, DeCA West, McClellan, California

2001-2004, Zone Manager, Zone 15, Travis Air Force Base, California

1999-2001, Store Director, MCAS Miramar, California

1991-1999, Store Director, Malmstrom Air Force Base, Montana

1989-1991, Commissary Management Specialist, AFCOMS Northwest Region, McChord Air Force Base, Washington

1986-1989, Intern, Mountain Home AFB, Idaho

(Current as of January 2017)